

HIMALAYA DAY 2022

Ticketed events - Terms and Conditions

Himalaya Day dinners are ticketed events run and managed by the Australian Himalayan Foundation (AHF). The purpose of each event is to engage our supporters, and to raise awareness and vital funds for AHF's programs. The ticket price is set according to each restaurant's set menu package costs, with a small additional mark-up to help cover the costs to AHF in preparing, hosting and managing each event. Any proceeds raised from ticket sales will go directly to the Australian Himalayan Foundation to support the organisation's mission to improve the quality of life of the people most in need in remote areas of the Himalaya.

We are very excited to be able to offer in-person events in a number of Australian cities on Thursday, 26 May 2022. However, at this time there are still risks in planning any event given the impact of COVID-19 in the community, and sudden restrictions that can be enforced.

AHF is working closely with every venue to ensure all events are COVID-safe and follow all public health rules and regulations.

As we get closer to the event date of 26 May, AHF will communicate with all ticket holders to advise and remind diners of any guidelines to protect health and safety.

TICKETED EVENTS TRANSFER & REFUND POLICY

In the unfortunate event of a COVID-19 outbreak that impacts the hosting restaurant and/or gatherings, AHF will follow all public health measures and regulations. Should a ticketed event not be able to be held on the date advertised (26th May), AHF will work with the restaurant to promptly ascertain if a postponement is possible, or if we need to cancel the event.

Postponement/ Transfer

If the event is postponed to a different date that you cannot make, AHF will allow a transfer of ticket holder prior to ten (10) days ahead of the event date. To transfer a ticket contact info@ahf.org.au to request and confirm this change, and update the contact details and dietary requirements for the diner. A transfer in ticket holder within 10 days of the event will only be accepted at the discretion of AHF and the restaurant.

Cancellation/ Refunds

In the unlikely event that a dinner is cancelled, AHF will assess options with the restaurant on refunds of any deposits or payments to the restaurant. This will impact AHF's own position on offering refunds to ticket purchasers. AHF advises that refunds will need to be managed on a case by case basis, per restaurant, and depending on the timing of cancellation ahead of the event.

After covering any costs already incurred, AHF will endeavour to refund ticket purchasers should they request.

However, AHF will encourage all ticket holders to:

- Mark Himalaya Day virtually / remotely; and/or
- Consider converting the ticket price into a donation to the Australian Himalayan Foundation. AHF will then send a donation receipt letter.