

AHF Himalaya Day 2023

Ticketed events - Terms and Conditions

AHF Himalaya Day events are ticketed events run and managed by the not-for-profit, the Australian Himalayan Foundation (AHF). The purpose of the events are to raise awareness and vital funds for AHF's programs. The ticket price is set according to the venue's hosting costs and the restaurant's set menu package costs. There is a small additional mark-up to help cover the costs to AHF in preparing, hosting and managing the event. Any proceeds raised from ticket sales will go directly to the Australian Himalayan Foundation to support the organisation's mission to improve the quality of life of the people most in need in remote areas of the Himalaya.

We are very excited to be able to offer these events in person. However, at this time there are still risks in planning any event given the impact of COVID-19 in the community, and sudden restrictions that can be enforced.

AHF works closely with all venues to ensure events are COVID-safe and follow all public health rules and regulations.

As we get closer to the event date/s, AHF will communicate with all ticket holders to advise and remind diners of any guidelines to protect health and safety.

TICKETED EVENTS TRANSFER & REFUND POLICY

In the unfortunate event of an event cancellation, or a COVID-19 outbreak that impacts the hosting restaurant and/or gatherings, AHF will follow all public health measures and regulations. Should a ticketed event not be able to be held on the date advertised, AHF will work with the restaurant to promptly ascertain if a postponement is possible, or if we need to cancel the event.

Postponement/ Transfer

If the event is postponed to a different date that you cannot make, AHF will allow a transfer of ticket holder prior to ten (10) days ahead of the event date. To transfer your ticket, contact info@ahf.org.au to request and confirm this change and update the contact details and dietary



requirements for the diner/s. A transfer of ticket holder within 10 days of the event will only be accepted at the discretion of AHF and the restaurant.

Cancellation/ Refunds

In the unlikely event that a dinner is cancelled, AHF will assess options with the restaurant on refunds of any deposits or payments to the restaurant. This will impact AHF's own position on offering refunds to ticket purchasers. AHF advises that refunds will need to be managed on a case by case basis, per restaurant, and depending on the timing of cancellation ahead of the event.

After covering any costs already incurred, AHF will endeavour to refund ticket purchasers should they request.

However, AHF will encourage all ticket holders to consider converting the ticket price into a donation to the Australian Himalayan Foundation. AHF will then send a donation receipt letter.